TriLumen Systems

PROUDLY HUMAN SYSTEMS

Capability Statement

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COMPANY OVERVIEW

TriLumen Systems is a Pennsylvania IT and operations consulting firm. We help public agencies and businesses connect the systems they already own, automate manual work, and get reporting they can trust, then train the people who run it. We build inside existing Microsoft 365 and GCC environments wherever possible, so agencies modernize without multi-year enterprise contracts.

CORE COMPETENCIES

- **Records & Right-to-Know automation:** request logging, five-day and extension deadline tracking, records search, and AI-assisted redaction with human approval on every release
- **Records retention:** Municipal and County Records Manual schedules applied as SharePoint retention labels, with disposition tracking
- **Microsoft 365, SharePoint & GCC:** file server migrations, permission audits, Teams structure, Power Automate workflows
- **Reporting & dashboards:** Power BI and Tableau for boards, councils, and department heads; data pipelines and warehousing
- **Copilot & AI governance:** data-access audits and guardrails before AI tools go live, plus staff guidelines
- **Software selection & implementation:** requirements, vendor evaluation, configuration, data conversion, go-live support (ERP, permitting, work order, recreation, POS)
- **Training & change management:** hands-on training, documentation, and adoption tracking

PAST PERFORMANCE (client names are never published)

COUNTY REGULATORY AGENCY · MICROSOFT 365 GCC

AI-assisted public records automation

Average response time cut from 14 days to 45 minutes; backlog cleared in one month. Delivered for $55,000 against $240,000–$370,000 quoted by an enterprise vendor, with ongoing costs near $3,000/year.

ENTERPRISE WORKFORCE · MICROSOFT COPILOT

Secure Copilot deployment

Full permission audit before rollout so Copilot never surfaced files users shouldn't see; measurable adoption tracking for leadership.

ENTERPRISE WORKFORCE · SHAREPOINT

Intranet and document management overhaul

Search time for critical documents cut from about twenty minutes to seconds, with current, compliant versions enforced automatically.

200-EMPLOYEE MANUFACTURER · DATA & REPORTING

Modern data stack and dashboards

Enterprise-grade analytics for $60–$230 a month against $1,200–$3,000+ for equivalent enterprise tooling.

COMPANY DATA

LEGAL NAME
Thomas Gerard Rose II, DBA TriLumen Systems

BUSINESS TYPE
Sole Proprietorship · Pennsylvania

PA DGS CERTIFICATION
Small Business · 572692-2026-10-SB
Micro Business · 572692-2026-10-MCB

COMMONWEALTH VENDOR #
0000572692

PAYMENT
ACH, check, purchase order

NAICS CODES

541512	Computer Systems Design Services
541511	Custom Computer Programming
541519	Other Computer Related Services
541611	Management Consulting

UNSPSC CODES

80101507	IT Consultation Services
80101508	Business Intelligence Consulting
81111503	Systems Integration Design
81111508	Application Implementation
81112010	Data Conversion Services
81112009	Content / Data Classification
80101600	Project Management
86101800	In-Service Training

DIFFERENTIATORS

- Built on licenses agencies already own
- Published fixed prices; small phases that each deliver on their own
- Workflows designed around the Right-to-Know Law, retention schedules, and the Sunshine Act
- Human approval on every AI-assisted output
- Systems and staff training delivered together
- Everything built in your tenant, documented, and owned by you

SAM.GOV REGISTRATION

Active · All Awards · Exp. Oct 12, 2027
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